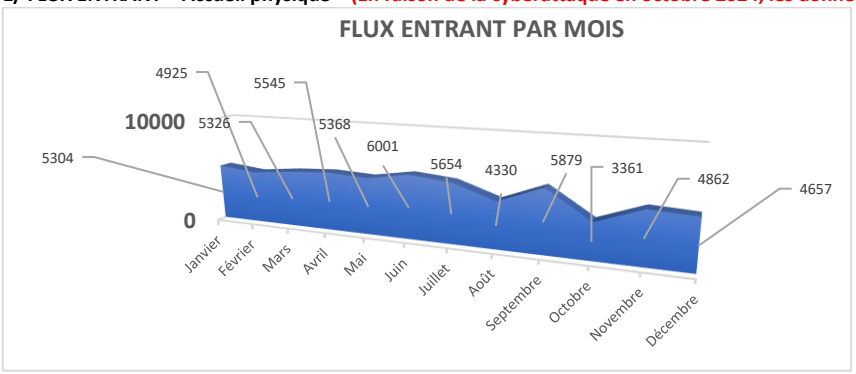
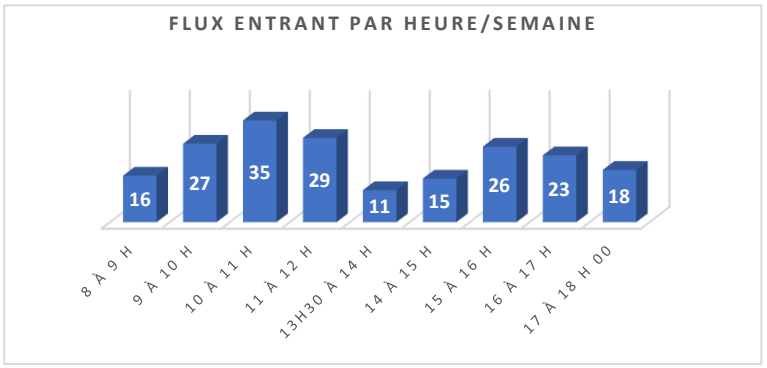
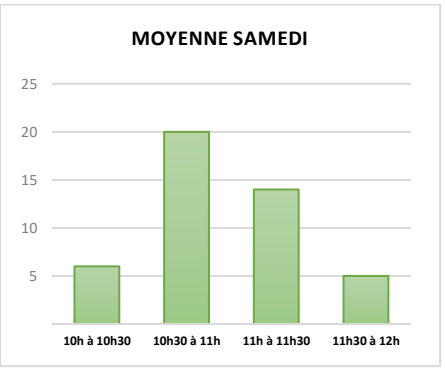
Tableau de pilotage du Service Accueil, Citoyenneté et Proximité - Année 2025 -

le 9 avril 2026

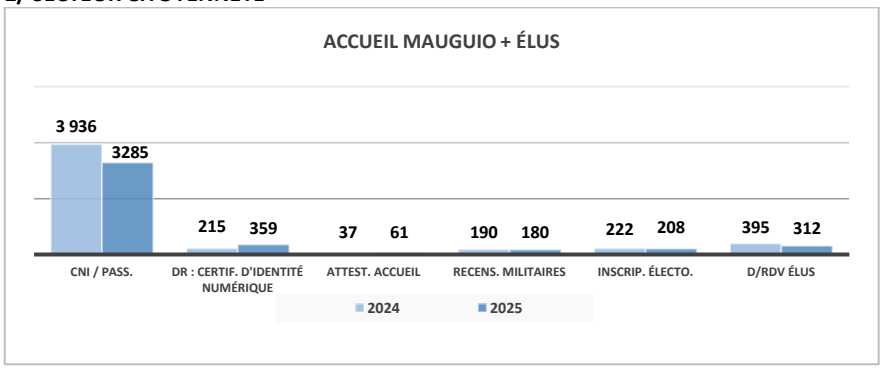
1/ FLUX ENTRANT – Accueil physique – (En raison de la cyberattaque en octobre 2024, les données 2025 n'ont pu être fiabilisées)

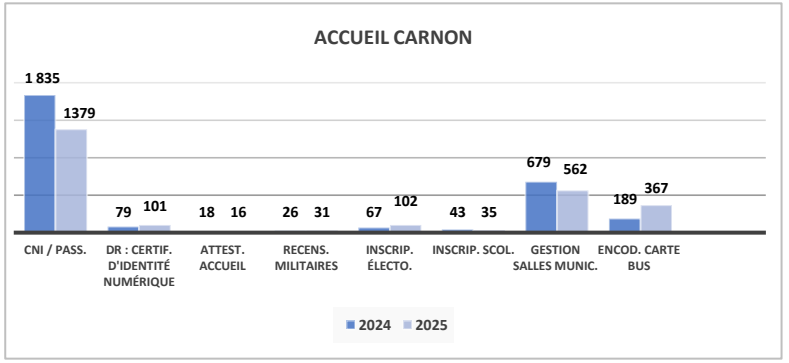






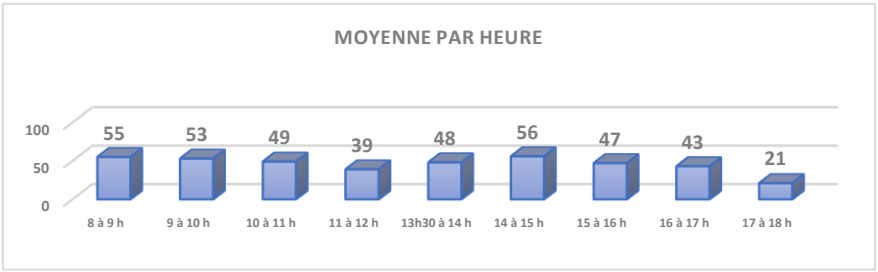
2/ SECTEUR CITOYENNETÉ



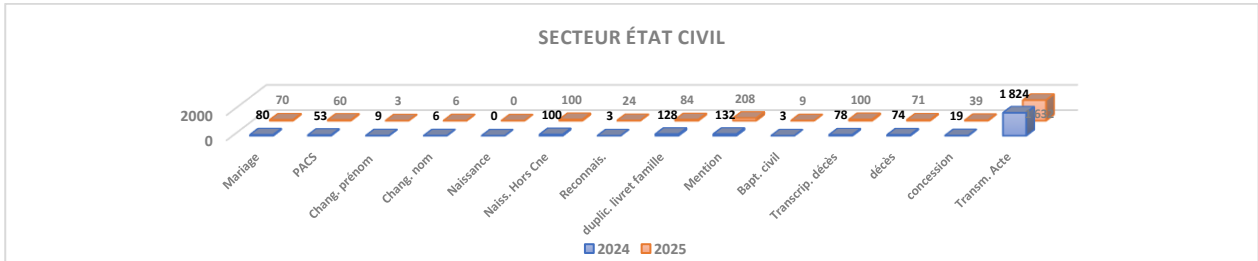


3/ SATISFACTION

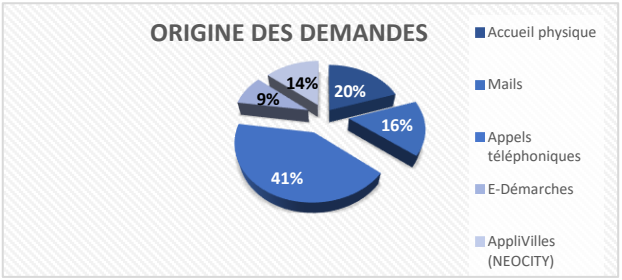
4/ FRÉQUENCE DES APPELS TÉLÉPHONIQUES (Accueil Mauguio)

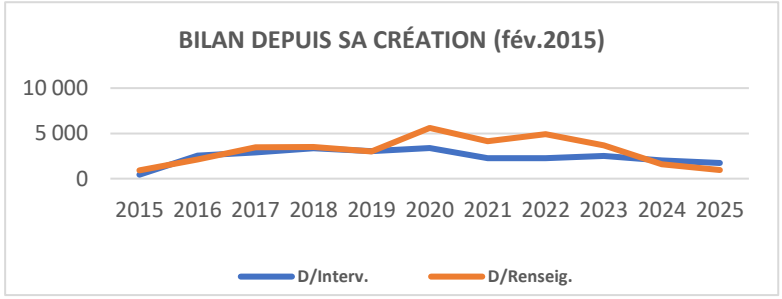
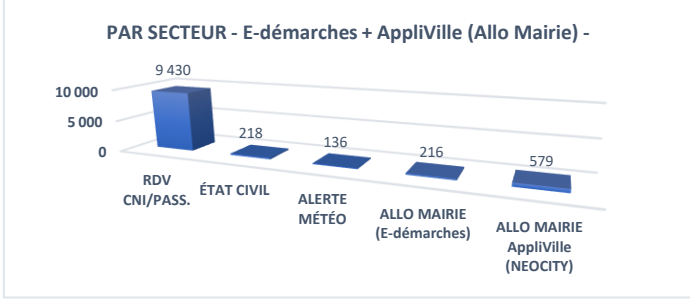


5/ SECTEUR ÉTAT CIVIL



6/ SECTEUR ALLO MAIRIE





7/ E-DÉMARCHES –